

# OPTIMIZE YOUR EFFICIENCY ON THE PHONE

## Improve your conversion rate

Turn your inbound calls into sales leads with a training course that will enable you to **provide your customers with a personalized experience and uplift your customer service.**

At the end of the 12-day training course, you may see the results of your new skills directly in your CRM.



## Implement best practices

To ensure the proper implementation of call management best practices, **our experts involve everyone concerned:** your management team, your sales team, and your Business Development Centre.

Always up to date with industry news, we make sure to improve your processes to increase the return on investment of your tools.

## PERFORMANCE PACKAGE

- 12 days of consulting\*
- 8 hours of follow-up and analysis
- Validation test of acquired knowledge for all users

6 MODULES  
ADAPTED TO  
YOUR NEEDS



## INCREASE YOUR CONVERSION RATE TODAY

12 days of consulting  
+  
8 hrs of follow-up and analysis

[CONTACT YOUR TERRITORY MANAGER](#)



**CONSULTING 360**  
Our expertise, your success!

Looking for even more mid/long-term results?  
Contact your account manager to learn more about our CRM Pro 360 consulting package.



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